



Driving strategic performance

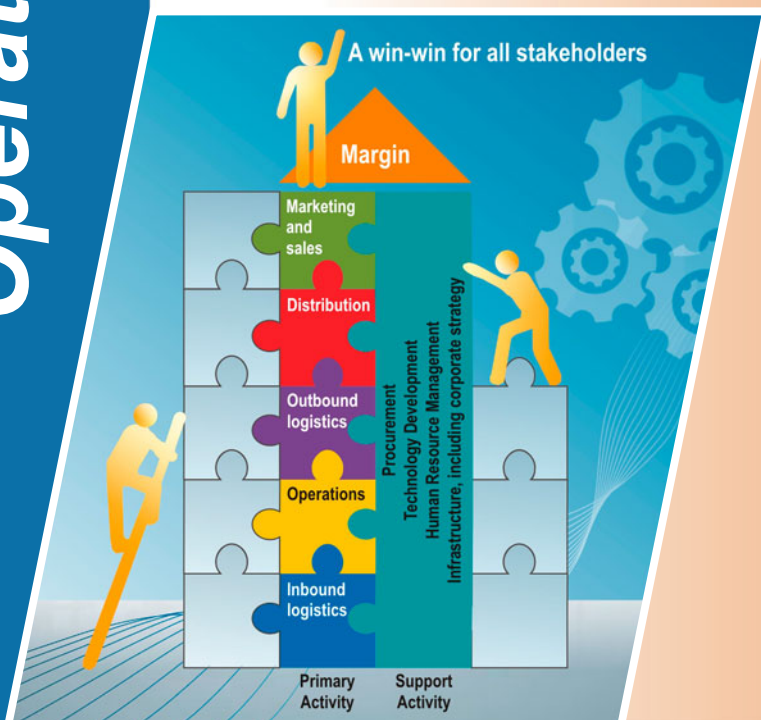
Organisations that focus on operational excellence in areas such as quality, cost management and customer service, actively support the effective and efficient implementation of strategies.

Structures, systems and processes demand continual improvement and innovation to maintain market positioning and to support growth. At an operational level, current trends and anticipated future trends need to be analysed. This promotes focused change and the aligned and prioritised allocation of organisational resources.

Our approach

MFX Options and Solutions (Pty) Ltd uses critical and creative thinking to analyse and evaluate operational information. This supports and guides the operational management team in developing and implementing strategies, structures, systems and processes that are focused on achieving strategic objectives.

MFX's approach is based on supporting cross-operational synergies and adapting planning cycles to address future needs rather than focusing on historical trends.



MFX solutions

- Formulate business unit and functional strategies
- Analyse and evaluate operational structures, systems and processes
- Resource planning
- Facilitate operational workshops
- Formulate operational action plans with performance measures
- Develop and align service level agreements
- Optimise employee and stakeholder communication channels
- Benchmarking